Submitting a Plan of Correction (POC) for Site Visit Deficiencies in PNM

Steps:

1

A Plan of Correction (POC) needs to be submitted in response to a Notice of Operation Deficiency (NOD) sent to a provider by the Ohio Department of Medicaid.
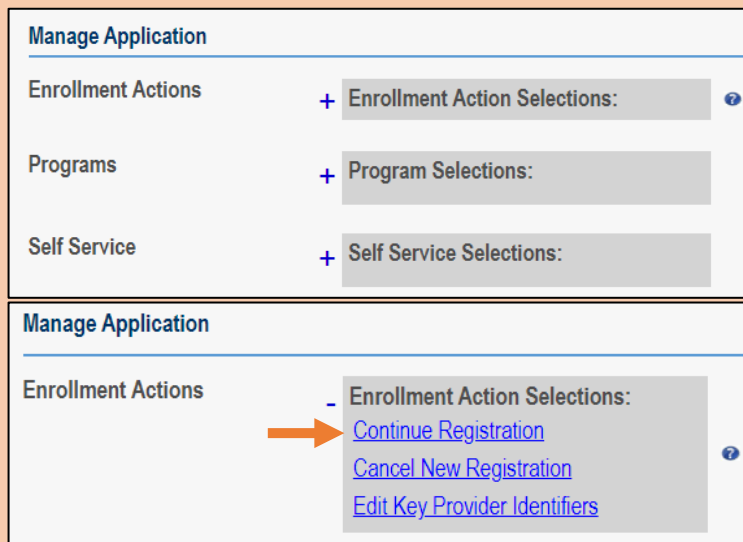
My Providers	Account Administration												New Provider ?
Reg ID	**Provider**	**Status**	**Provider Type**	**NPI**	**Medicaid ID**	**Specialty**	**DD Contract Number**	**DD Facility Number**	**Location**	**Effective Date**	**Submit Date**	**Revalidation Due Date**
		All				All						
517919	Test Training	Return to Provider For Site Visit	39 - Physical Therapist, Individual	1912011818		Physical Therapy					01/26/2022	

To submit a Plan of Correction (POC), locate the provider on your dashboard and click on the link under the Reg ID or Provider heading.

NOTE: During a revalidation, this process is completed by the user (Provider Administrator or Provider Agent) who submitted the provider's Medicaid enrollment information for revalidation.

2

- Under the Manage Application section, click the '+' icon to expand the Enrollment Action Selections.

- Click on the hyperlink which says, "Continue Registration."

Manage Application

Enrollment Actions	+	Enrollment Action Selections:	❓
Programs	+	Program Selections:	
Self Service	+	Self Service Selections:	

Manage Application
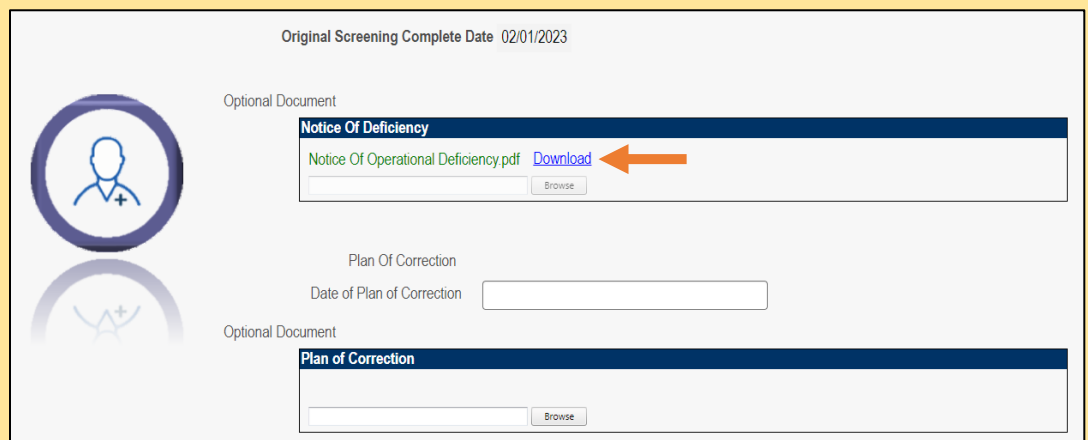
Enrollment Actions — Enrollment Action Selections:
Continue Registration
Cancel New Registration
Edit Key Provider Identifiers ❓

3

You will be redirected to the Site Visit Screening page where you will find the Notice of Operational Deficiency (NOD) issued by the Ohio Department of Medicaid (ODM).

- To view the Notice, click 'Download.'

Original Screening Complete Date 02/01/2023

Optional Document

Notice Of Deficiency
Notice Of Operational Deficiency.pdf   Download
[   ] Browse

Plan Of Correction
Date of Plan of Correction   [   ]
Optional Document

Plan of Correction
[   ] Browse

Submitting a Plan of Correction (POC) for Site Visit Deficiencies in PNM

Steps:

4

- To address the Notice of Operational Deficiency (NOD), create a Plan of Correction (POC).

- Once developed, enter the date of the Plan of Correction (POC) in the space provided.

- Upload the Plan document by clicking **Browse**.

Original Screening Complete Date 02/01/2023

Optional Document

Notice Of Deficiency

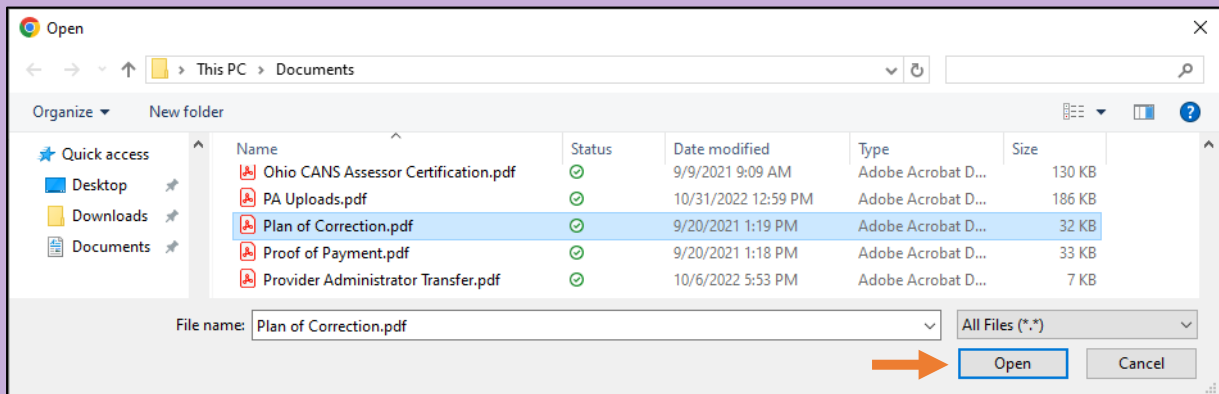Notice Of Operational Deficiency.pdf Download

Browse

Plan Of Correction

Date of Plan of Correction

Optional Document

Plan of Correction

Browse

5

Open

This PC > Documents

Organize ▾   New folder

Quick access
- Desktop
- Downloads
- Documents

Name	Status	Date modified	Type	Size
Ohio CANS Assessor Certification.pdf	⊘	9/9/2021 9:09 AM	Adobe Acrobat D...	130 KB
PA Uploads.pdf	⊘	10/31/2022 12:59 PM	Adobe Acrobat D...	186 KB
Plan of Correction.pdf	⊘	9/20/2021 1:19 PM	Adobe Acrobat D...	32 KB
Proof of Payment.pdf	⊘	9/20/2021 1:18 PM	Adobe Acrobat D...	33 KB
Provider Administrator Transfer.pdf	⊘	10/6/2022 5:53 PM	Adobe Acrobat D...	7 KB

File name: Plan of Correction.pdf   All Files (*.*)

Open   Cancel

- Locate the Plan of Correction (POC) document on your computer.

- Select the document and click **Open**.

6

Optional Document

Plan of Correction

Plan of Correction.pdf Download

Browse

Confirm the document successfully uploaded by reviewing the Plan of Correction box:

- The file name of the document appears in green text.

- A 'Download' option appears.

Disclaimer: It is the Provider's responsibility to keep information up to date in PNM. This includes specialties, license information, addresses, etc.

Submitting a Plan of Correction (POC) for Site Visit Deficiencies in PNM

Steps:

7

In the event additional Notice of Operational Deficiency (NOD) indications are submitted, click **Choose File** under the Uploaded Documents section at the bottom of the page. Here, add additional Plan of Correction (POC) documents to address the information listed in the Notice of Operational Deficiency.

Once the document is added, click **Upload File**.

Uploaded Documents

Please note that you will not be able to delete uploaded documents once your application has been submitted.

No uploaded documents found.

Choose File | No file chosen

Name

Description

Upload file

8

Click the **Plan of Correction** button to submit the Plan of Correction (POC) document to the Ohio Department of Medicaid.

Generate PDF
Plan of Correction
Cancel

Site Visit Screening

This is a required section.

Original Screening Complete Date 02/01/2023

Optional Document
Notice Of Deficiency
Notice Of Operational Deficiency.pdf   Download
Browse

Plan Of Correction
Date of Plan of Correction   3/8/2024

Optional Document
Plan of Correction
Plan of Correction.pdf   Download
Browse

9

Submission Confirmation

You have successfully submitted your application to the Medicaid Program.
Please allow at least 10 days for processing before attempting to submit any changes.

Return to Home Page

- A submission confirmation message displays indicating that the Plan of Correction has been submitted.

- Click **Return to Home Page** to go to your dashboard.

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