Quick Reference Guide: Application/Update/Revalidation Statuses

Steps: *Each time a new enrollment application, an update to an existing Medicaid record, or a Revalidation is submitted for review, statuses display on provider PNM pages to inform on the progress of the submission.*

1

There are two places to locate statuses in PNM.

There is a column on the provider homepage/dashboard displaying a status as it relates to an application, update, or revalidation submission for review.

Review the information contained on the column pertaining to the Provider/Medicaid ID that you are seeking a status update for. A list of statuses and their descriptions is available on Page 3 of this document.

2
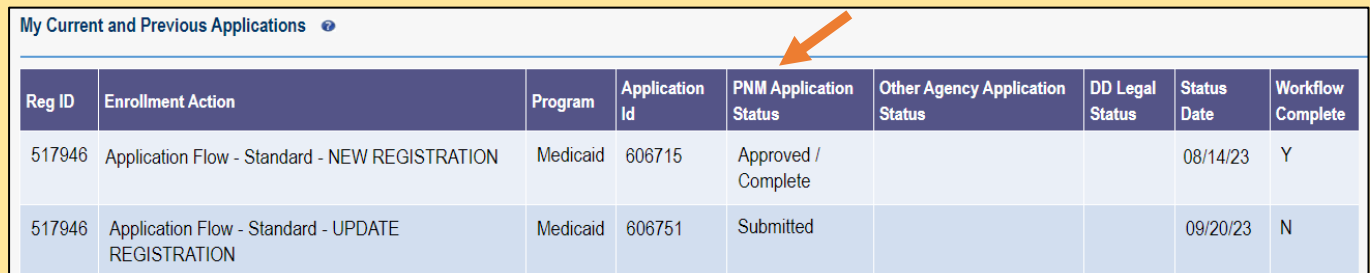

For greater status information on a specific submission, click the Reg ID or Provider name hyperlink to access the Provider Management Home page.

3

Locate the 'My Current and Previous Applications' section of the page.

There is a column listed in the table (PNM Application Status) displaying a status as it relates to each submission for review which has occurred through PNM.

Review the information contained on the column. A list of statuses and their descriptions is available on Page 3 of this document.

Steps:

4

My Current and Previous Applications ❓

Reg ID	Enrollment Action
518372	Application Flow - Standard -
518372	Application Flow - Standard - REGISTRATION

Providers Status	Providers Description	Providers Link
Not Submitted	Provider Data Entry	Continue Link
Submitted	Screening, Review, Credentialing, Site Visit, BCII	No enrollment action links
Processing	Finalizing application	No enrollment action links
Denied	ODM has denied this application (initial applications)	Reconsideration Reapplication
Return to Provider	Application is returned to the provider to take action	Continue link
Terminated	ODM has denied this application resulting in a Termination (active provider)	Reconsideration Reapplication
Cancelled	Cancelled by Provider or aged out (10 days)	Begin update links
Approved / Complete	The provider is active and able to submit update	Begin update links
Disenrolled	The provider has voluntarily disenrolled	Reapplication
Suspended	The provider is suspended by ODM	Reconsideration
Pending Closure	Processing pending facility closure	Once submitted, no links available until complete
Pending CHOP	Processing pending change of operator	Once submitted, no links available until complete
Not Processed	Application is incomplete and provider must reapply	Reapplication

Hover over the information (?) icon to see a list and description of possible statuses.

5

My Current and Previous Applications ❓

Reg ID	Enrollment Action	Program	Application Id	PNM Application Status	Other Agency Application Status	DD Legal Status	Status Date	Workflow Complete
517946	Application Flow - Standard - NEW REGISTRATION	Medicaid	606715	Approved / Complete			08/14/23	Y
517946	Application Flow - Standard - UPDATE REGISTRATION	Medicaid	606751	Submitted			09/20/23	N

The last column on the table listed under 'My Current and Previous Applications' will inform whether the Medicaid record is in an active workflow.

An "N" displayed under 'Workflow Complete' indicates that the application, update, or revalidation is still being reviewed or processed and the workflow has not been completed. This would also prevent any updates from being made to the Medicaid record, until the workflow is complete.

To obtain a status update for an application, please reach out to the Ohio Department of Medicaid at 1-800-686-1516 (Option 2 followed by Option 2).

Disclaimer: It is the Provider's responsibility to keep information up to date in PNM. This includes specialties, license information, addresses, etc.

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The 'Enrollment Action Link' column displays the link(s) that could display under the Enrollment Action Selections section of the Provider Management Home page, depending on the Status listed.

Provider Status	Status Description	'Enrollment Action' Link
Not Submitted	Provider has initiated data entry but has not submitted new data	*"Continue Registration"*
Submitted	Screening, Review, Credentialing, Site Visit, BCII reviews are taking place	*No enrollment action links display*
Processing	PNM is finalizing the application	*No enrollment action links display*
Denied	ODM has denied this application (initial applications)	*"Request Reconsideration"* *"Begin Reapplication"*
Return to Provider	Application/Record has been returned to the provider to act/provide additional information	*"Continue Registration"*
Terminated	ODM has denied this application resulting in a Termination (active provider)	*"Request Reconsideration"* *"Begin Reapplication"*
Approved/Complete	Provider is active and able to submit updates for the record	*"Begin ODM Enrollment Profile Update"*
Converted	Provider is active and able to submit updates for the record – provider data was converted from MITS to PNM in 2022 and no data entry has been made in PNM since	*"Begin ODM Enrollment Profile Update"*
Disenrolled	Provider has voluntarily disenrolled	*"Begin Reapplication"*
Suspended	Provider is suspended by ODM	*"Request Reconsideration"*
Pending Closure	Processing is pending for the facility closure	*Once submitted, no links are available until complete*
Pending CHOP	Processing is pending for the change of operator	*Once submitted, no links are available until complete*
Not Processed	Application is incomplete and provider must reapply	*"Begin Reapplication"*