

November 2026 Refresher Training Schedule



Monday	Tuesday	Wednesday	Thursday	Friday
9 Provider Administrator & Power Agent Role 1:00PM – 3:00PM	10 Provider Agent Role 9:00AM – 11:00AM Prior Authorizations 1:00PM – 3:00PM	11 No Training Sessions (Holiday)	12 Updating/Changing Medicaid Enrollment Information 9:00AM – 11:00AM Methods for Assigning Provider Agents (NEW!) 1:00PM – 3:00PM	13 Entering and Searching for Professional Claims 9:00AM – 11:00AM
16 No Training Sessions	17 Provider Administrator & Power Agent Role 9:00AM – 11:00AM Entering and Searching for Professional Claims 1:00PM – 3:00PM	18 Prior Authorizations 9:00 – 11:00AM Provider Agent Role 1:00PM – 3:00PM	19 Methods for Assigning Provider Agents (NEW!) 9:00AM – 11:00AM Updating/Changing Medicaid Enrollment Information 1:00PM – 3:00PM	20 No Training Sessions